

EFG HERMES VIRTUAL INVESTOR CONFERENCE 2021



SEPTEMBER 2021

Disclaimer

This information contained in the enclosed presentation summarises preliminary and introductory information on RAK Ceramics PJSC (the Company). This presentation has been prepared for information purposes only and is not and does not form part of or constitute any prospectus, offering memorandum or offering circular or offer for sale or solicitation of any offer to subscribe for or purchase or sell any securities nor shall it or any part of it form the basis of or be relied on in connection with any credit evaluation or third party evaluation of any securities or any offerings or contract or commitment whatsoever.

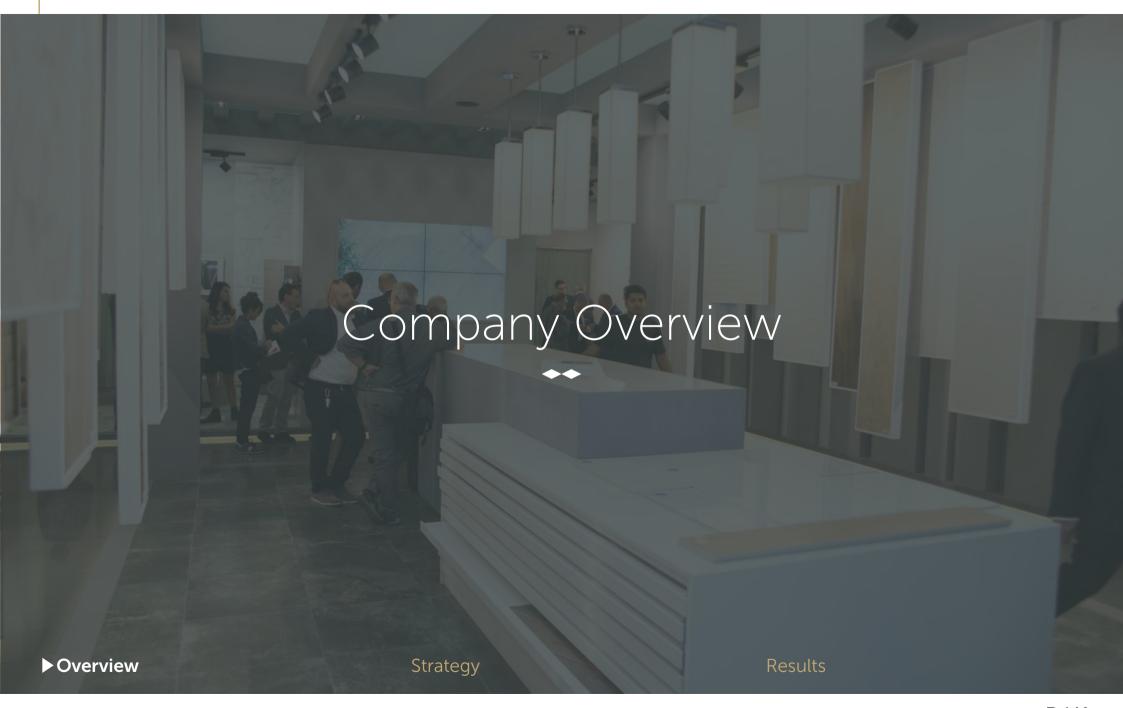
The information contained herein has been prepared by the Company. Some of the information relied on by the Company is obtained from sources believed to be reliable but does not guarantee its accuracy or completeness. All potential recipients of the enclosed presentation are expected to be aware that the information contained herein is preliminary as of the date hereof, supersedes any previous such information delivered and will be superseded by any such information subsequently delivered. The information contained herein is subject to change without notice. The Company is under no obligation to update or keep current the information contained herein. No person shall have any right of action (except in case of fraud) against the Company or any other person in relation to the accuracy or completeness of the information contained herein.

Some of the information in this presentation may contain projections or other forward-looking statements regarding future events or the future financial performance of The Company. These forward-looking statements include all matters that are not historical facts. The inclusion of such forward-looking information shall not be regarded as a representation by the Company or any other person that the objectives or plans of the Company will be achieved. Future events are subject to various risks which cannot be accurately predicted, forecasted or assessed. No assurance can be given that future events will occur or that the company's assumptions are correct. Actual results may differ materially from those projected

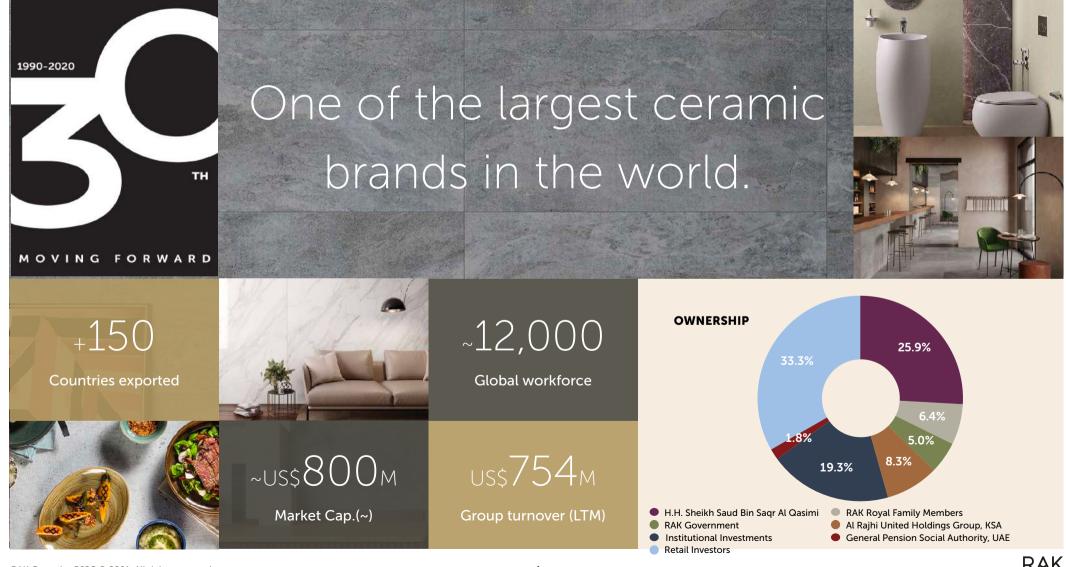
and past performance is not indicative of future results. The Company undertakes no obligation to publicly update or publicly revise any forward-looking statement, whether as a result of new information, future events or otherwise. Accordingly all potential recipients are expected to conduct their own due diligence on the information provided.

These materials are confidential and are being submitted to selected recipients only for the purpose described above. They may not be taken away, reproduced (in whole or in part), distributed or transmitted to any other person without the prior written consent of the Company. These materials are not intended for distribution to, or use by any person or entity in any jurisdiction or country where such distribution or use would be contrary to local law or regulation and must not be acted on or relied on by persons who are not relevant persons. If this presentation has been received in error it must be returned immediately to the Company.





RAK Ceramics at a glance



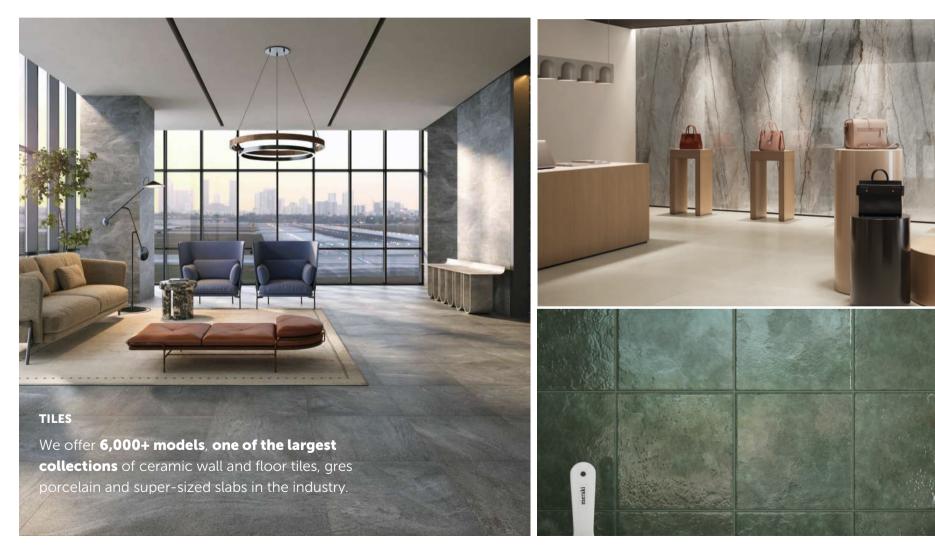
Eras of RAK Ceramics

1990-2000 **FOUNDATION** 1989 Founded by H.H. Sheikh Saud Bin Sagr Al Qasimi 1991 First tile plant began in the UAE 1993 First sanitaryware plant began in the UAE 2000 Opening of first overseas tile plant in Bangladesh





Tiles



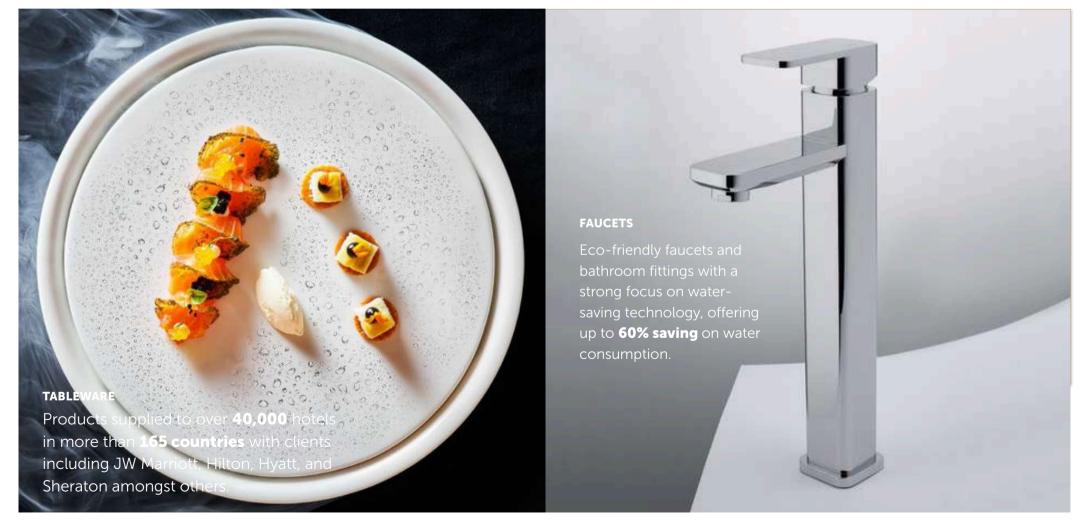
Sanitaryware







Tableware & Faucets



Vision and key strengths

To become the most profitable brand for home ceramic lifestyle products across the world



EXPERIENCE

We have helped to create some of the world's most iconic buildings.



WIDE RANGE

We are known for our wide product range and our ability to produce bespoke ranges for small and large scale projects.



INNOVATION

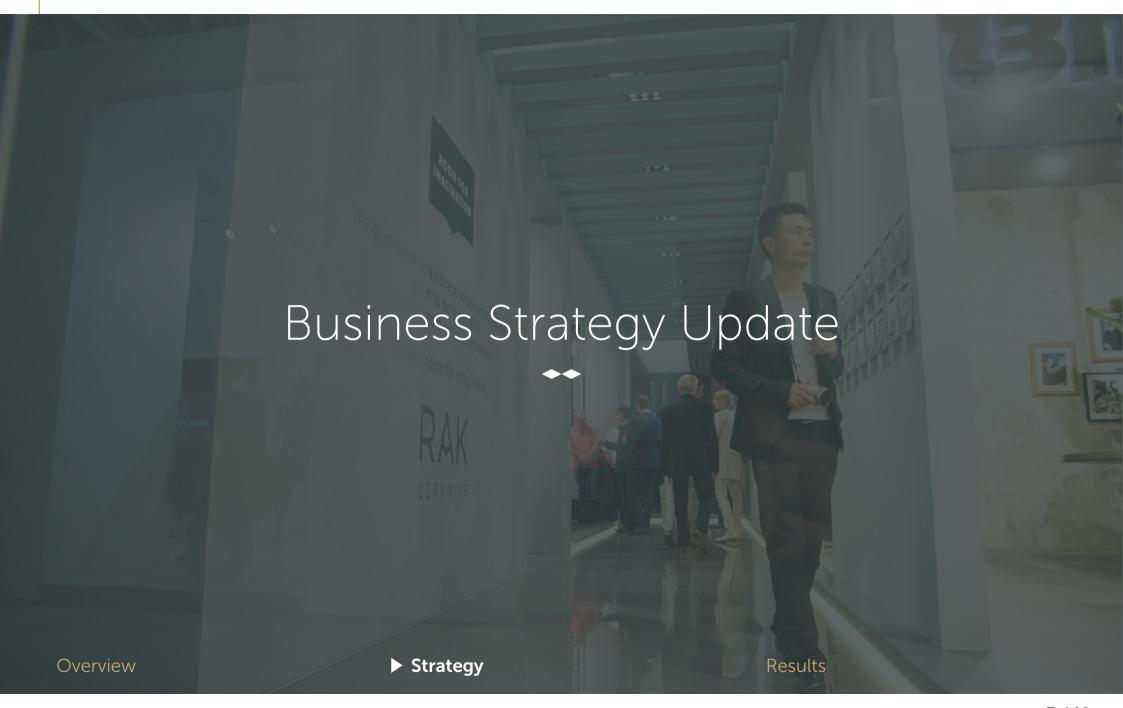
Innovation is at the heart of our philosophy and we have continuously led the way in terms of product development.



QUALITY

We are able to consistently manufacture high quality products with an impeccable finish.

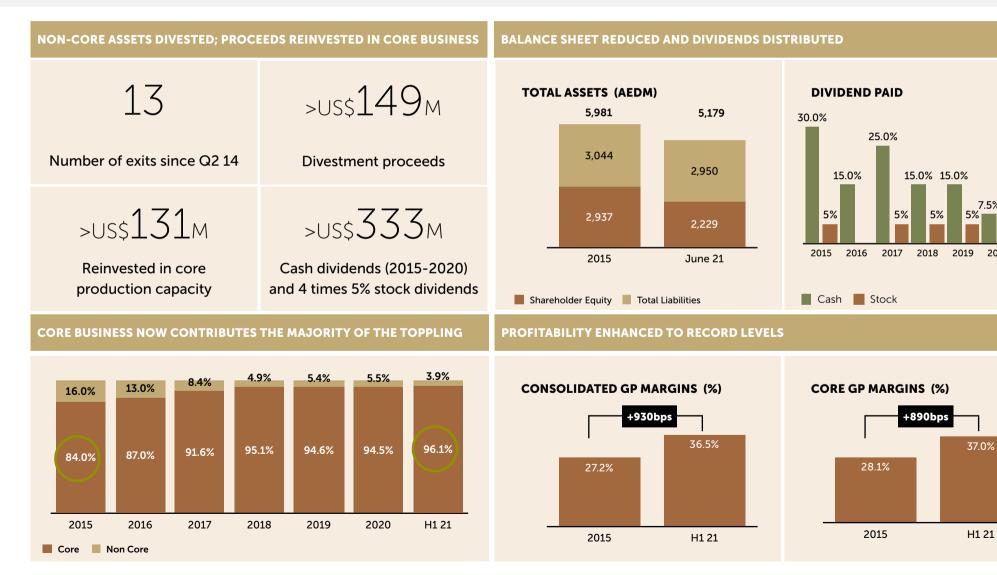




Value creation plan achievements

	ISSUES AND OPPORTUNITIES IDENTIFIED IN 2014	VALUE CREATION INITIATIVES AND IMPACT
TRANSFORM "RAK INC." BACK TO "RAK CERAMICS"	Exit of non-core operations	✓Divestment proceeds of >USD 130m from 12 non-core exits ✓Proceeds used to fund capex, de-lever the balance sheet and pay dividends
	Loss-making Sudan and China operations	✓ RAK Sudan exit generated proceeds of AED 220m ✓ Disposal of RAK China assets generated proceeds of AED 70m
	Production capacity	✓Increased Bangladesh tiles capacity by 45% to 11.6mn sqm, India tile capacity increased by 63% to 18mn sqm through expansion and green field project in Morbi Gujarat ✓Increased SW capacity by 20% in the UAE and 25% in Bangladesh
	"Push" sales and distribution model	✓Switched to a "Pull" sales and distribution model ✓Created a B2B sales team targeting real estate and hospitality sectors ✓Flagship wins: Emaar and Al Habtoor (UAE). H&M and Starbucks (Int'l)
REFOCUS AND GROW THE CORE BUSINESS	Manufacturing brand	✓Switched to a lifestyle brand ✓New brand launched in Q3 2016
	Inefficient distribution network in key markets	✓Acquired UK, Germany, Italy and Saudi Arabia distribution JV's ✓Gained control over access into new markets, channels and customers
	Untapped value in India operations	✓Initiated a turnaround plan ✓Production capacity increased by 38% through Morbi acquisition ✓Dealer network rationalised and new brand rolled-out
	Tableware potential; candidate for unlocking value	✓RAK Porcelain has grown from a start-up into a leading player in the HoReCa industry ✓Potential for strategic scale up the business and unlock value
INSTITUTE A WORLD-	Improve corporate governance structures across the group	✓ Overhauled corporate structure; streamlined ownership of subsidiaries ✓ Added Independent Directors to the Board
CLASS CORPORATE GOVERNANCE STRUCTURE	Gaps in HR and Investor Relations	✓ Recruited top-talent into leadership positions
RAK Ceramics PJSC @ 2021 All rights reserved		RAK

Value creation plan achievements



10.0%

H1 21

Proposed

2020

Revenue and profitability surpass prepandemic levels to record high performance

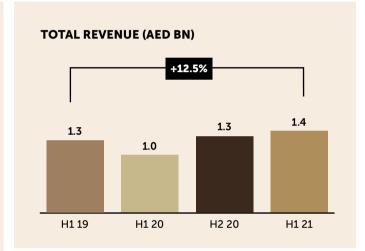
MANAGEMENT COMMENTS

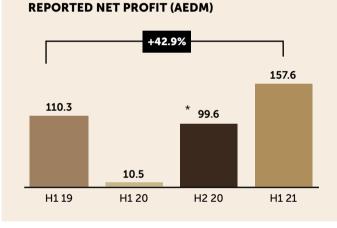
Total revenue at AFD 142 bn for H1 2021 has surpassed pre-pandemic levels by 12.5% compared to H1 2019 driven by growth in all core markets.

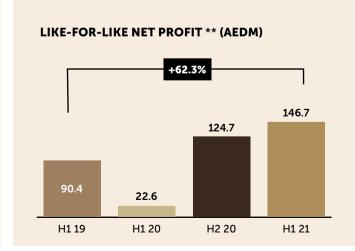
Reported net profit is AED 157.6m, outperforming pre-pandemic level of AED 110.3m in H1 2019.

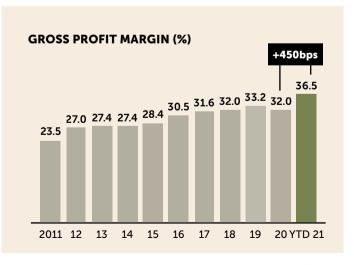
Like-for-like net profit is also higher by 62.3% compared to H1 2019 at AED 146.7m.

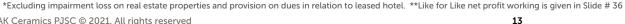
Total gross profit margin for H1 2021 reached an all-time high of 36.5% driven by an increase in revenue, improvement in efficiencies and the optimisation of production lines.













Strategic initiatives and priorities 2021

Protect market share

Protect market share and profitability in the UAE, Bangladesh and faucets businesses.

Improve tableware performance

Improve performance in light of the ongoing impact in the airline and hospitality sectors.

Build on

Strengthen retail concept in focus markets through franchising.

Grow

Improve profitability in Saudi Arabia through differentiated products and retail roll-out.

Turnaround

Turnaround Europe and Indian operations through ongoing cost control measures

Branding

Improve brand perception through collaborations with designers

Outlet stores and e-commerce

Launch outlet stores, across UAE and Saudi Arabia, and an online e-commerce platform.

Productivity and efficiency

Improve productivity and efficiency to control operating costs.

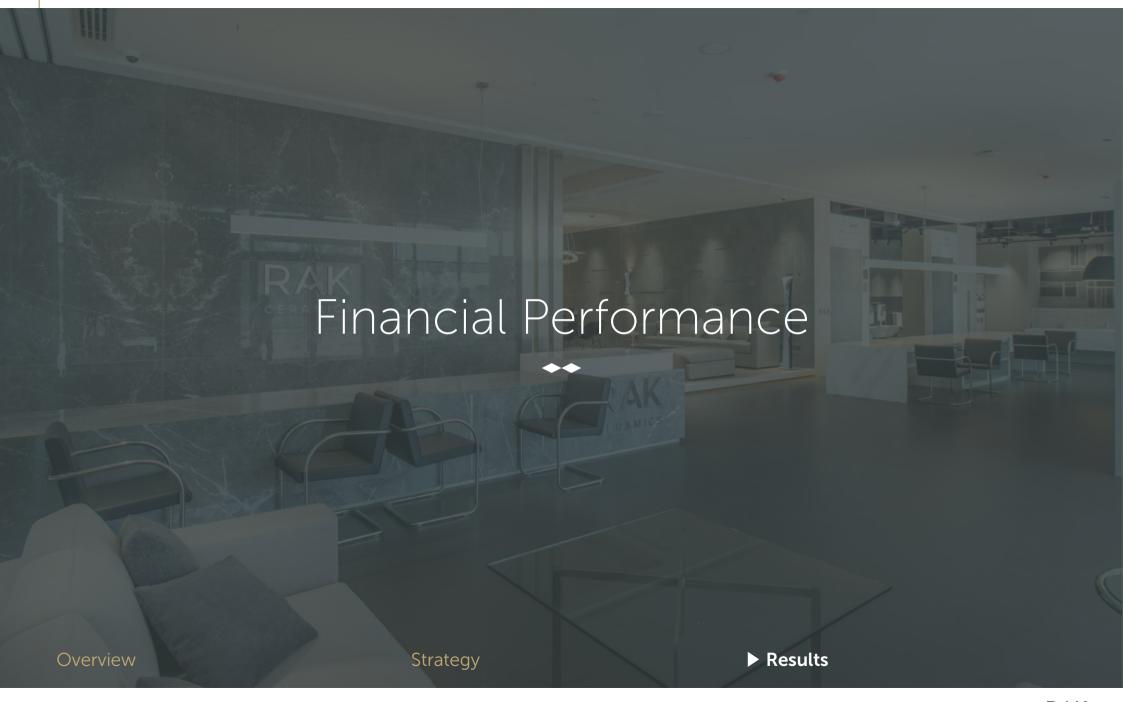
Covid-19 measures

Employee health and safety as the pandemic continues.



Progress on strategic initiatives and priorities

	PROTECT	TURNAROUND	IMPROVE	GROW
MARKET	 UAE market grew by 2.9% YoY in H1 2021. Antidumping duty on importing tiles from India & China effective July 2021 is expected to increase demand for our products. Bangladesh Q2 2021 revenue impacted by government lockdowns. Tableware showing positive performance in Q2 2021 Faucets business increased by 17.9% YoY in H1 2021. 	 RAK India revenue in H1 2021 increased by 58.2% YoY and higher by 13.8% compared to the H1 2019, and thereby surpassing the pre-pandemic levels. Operations continued to post positive results since the last three quarters. European entities were able to mitigate the impact of pandemic and reduced losses by AED 15m YoY in H1 2021. 	• In GCC (excl. UAE & KSA) and Africa), revenue has further improved by 8.5% in H1 2021 to AED 95.5m compared to H1 2019.	by 93.8% YoY in H1 2021 despite restrictions placed on trucks aged more than 20 years' entry to the Saudi border in Q2 2021. The Kingdom is now a key market for us and will continue to play a role in the company's long-term growth strategy.
OPERATIONS	 Protecting the Health and Safety of Employees through strict measures across the group. 	 Inventory reduced by 34 days in H1 2021 across the group. Cash flow from Operating activities improved by AED 114m to AED 305.9m YoY. 	 Production efficiency improved in first choice products. Introducing differentiated products enhanced gross profit margins. 	The retail footprint continued to expand with new showrooms in UAE, Saudi Arabia, India and Bangladesh.



H1 2021 Key financial highlights

Total revenue increased by +41.8% YoY to AED 1.42bn. Last year Q2 revenue was impacted due to COVID-19 lockdowns. H1 2021 revenue has surpassed the pre-pandemic level increasing by +12.5% compared to H1 2019

AED1.42BN

Like for like net profit*

increased by AED 124.2m YoY to AED 146.7m, with a margin increase of +810bps YoY to 10.3%, mainly due to higher revenue and GP margins.

AED 146.7M

Total gross profit margin

increased by +560bps YoY an all-time high of 36.5%. Tiles margin increased by +840bps to reach an all-time high of 37.5%.

36.5%

Total EBITDA increased by +88.6% YoY to AED 256.0m, with a margin increase of +450% YoY to 18.0%

AFD256.0M

Reported net profit is AED

157.6m after considering net oneoff gain of AED 22.9m compared to a net profit of AED 10.5m in H1 2020. **Net profit after minority** is AED 148.5m compared to a profit of AED 14.1 in H1 2020.

AED 157.6M

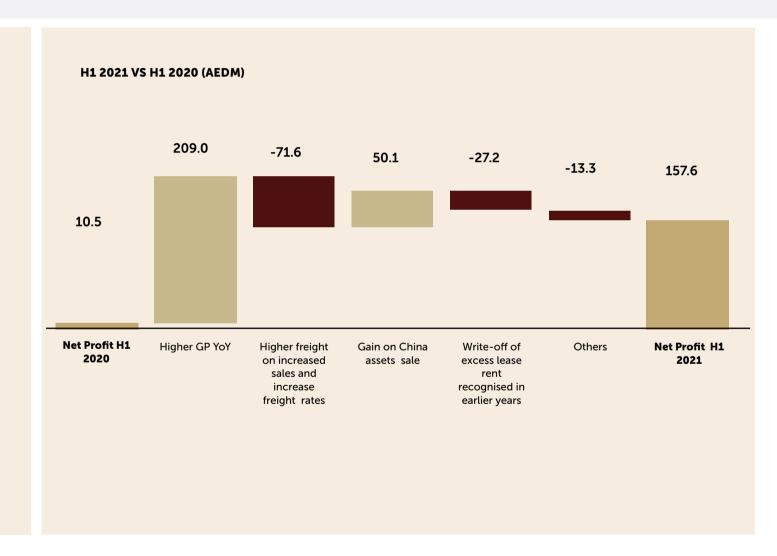
Net Debt decreased from AED 1.23bn in December 2020 to AED 1.02bn in June 2021. **Net Debt to EBITDA** decreased from 3.25x in December 2020 to 2.04x in June 2021. (June 2020, Net debt to EBITDA 3.88x).

2.04x

Net profit bridge

MANAGEMENT COMMENTS

Reported net profit for H1 2021 increased by AED 147.1m YoY to AED 157.6m driven by increased revenue, higher GP margins and net one-off gain of AED 22.9m.





Half yearly revenue recovery by end market

REVENUE BY END MARKET (AED M)	HALF YEARLY COMPARISON					
		H1 20	H2 20	H1 21	Growth	
	Amount	Amount	Amount	Amount	Vs H1 19	YoY Growth
United Arab Emirates	371.4	297.9	316.6	306.5	-17.5%	2.9%
Kingdom of Saudi Arabia	124.3	160.6	268.6	311.4	150.4%	93.8%
Middle East (Ex. UAE and KSA)	42.3	40.6	46.5	54.0	27.7%	33.2%
India	142.1	86.6	155.2	166.8	17.4%	92.6%
Europe	171.4	147.0	190.5	214.9	25.3%	46.1%
Bangladesh	127.0	84.2	142.9	141.5	11.4%	68.0%
Africa	45.7	26.5	37.0	41.5	-9.2%	56.7%
Rest of the world	47.7	34.4	37.0	34.2	-28.3%	-0.6%
Tiles and sanitaryware revenue	1071.9	877.8	1,194.4	1,270.7	18.6%	44.8%
Tableware revenue	134.2	72.8	74.2	96.9	-27.8%	33.1%
Others revenue	59.2	53.5	77.2	55.9	-5.6%	4.5%
Total Revenue	1,265.3	1004.1	1,345.8	1,423.5	12.5%	41.8%

Revenue highlights

MANAGEMENT COMMENTS

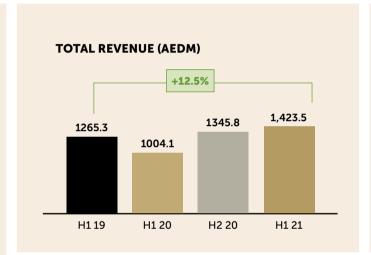
H1 2021 revenue performance improved across all our businesses.

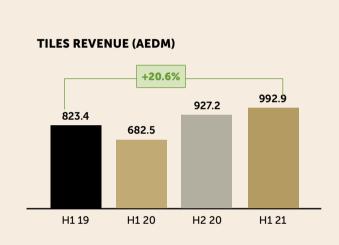
Total revenue is increased by +12.5% to AED 1.42bn in H1 2021 compared to H1 2019.

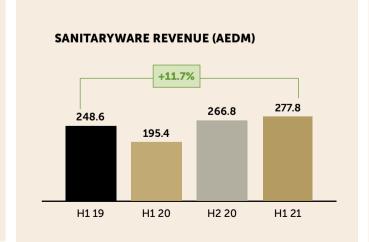
Tiles revenue is higher by +20.6% to AED 992.9m in H1 2021 compared to H1 2019 driven by all markets.

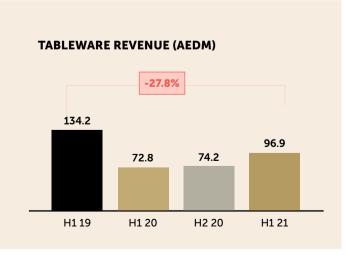
Sanitaryware revenue is also higher by 11.7% in H1 2021 compared to H1 2019 driven by Middle East, India and European markets.

Tableware revenue decreased by 27.8% compared to H1 2019.



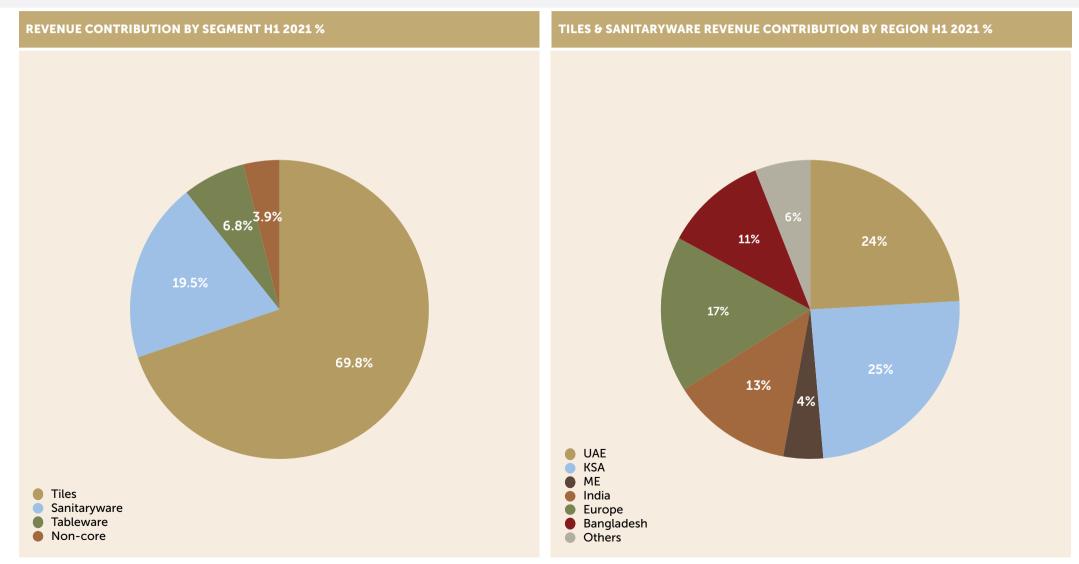








Revenue performance contribution



Gross profit margins

MANAGEMENT COMMENTS

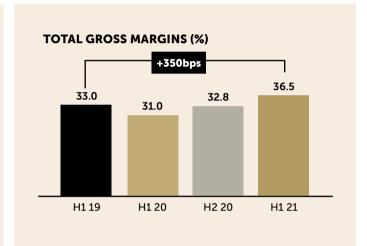
In H1 2021 total gross profit margin increased by +350bps to 36.5% compared to H1 2019 due to improved efficiencies and reduction in costs across all plants.

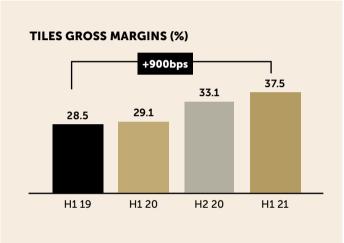
2020 GP margins were impacted due to plant shutdowns on accounts of COVID-19 lockdowns.

Tiles margin reached an all-time high with an increase of +9.0% to 37.5% in H1 2021 compared to H1 2019.

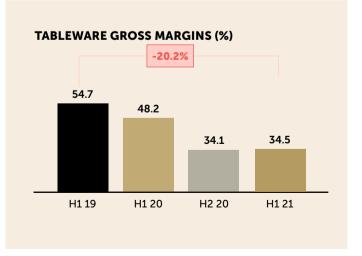
Sanitaryware margin is stable at 36.3% in H1 2021.

Tableware margins decreased by -20.2% to 34.5% in H1 2021 compared to H1 2019 due to lower productivity.









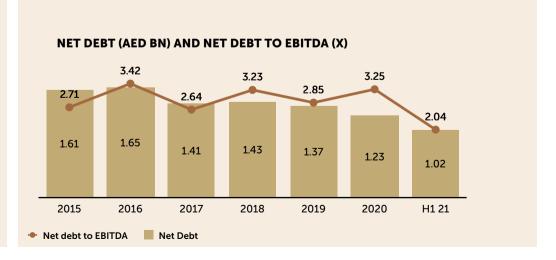


Financial performance trend

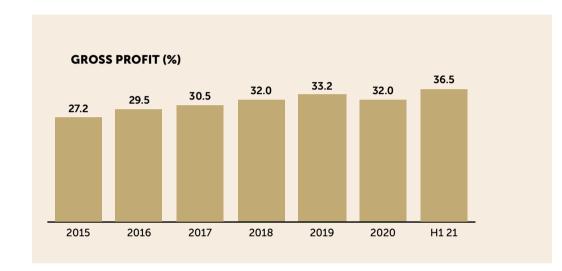








Gross profit margins trend









2015-2017 GP margins have been reclassified in line with 2018-2019 reported numbers. The reclassification is reduction of commission & rebates paid to customers from revenue.



Value and Growth in the UAE Market

UAE MARKET

85_{MN} sqm

Market consumption*

25%

RAKC Market share

KEY ACHIEVEMENTS

2 new showrooms opened in 2020 in Fujairah and Abu Dhabi Increased retail footprint by revamping of our own showrooms/opening new showrooms

Launched virtual reality showroom experience, which allows customer to view and interact with our products virtually from our website

Initiated new corporate deals with EMAAR, DAMAC & NSHAMA

Enhanced relationships with architects, interior designers and consultants

Maintained position with focus on media and digital marketing

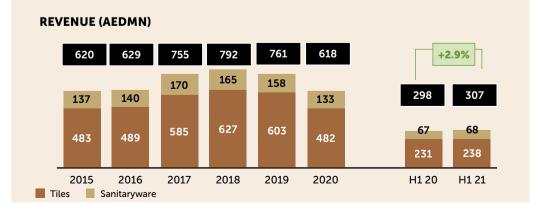
Production lines have been operating at an optimal capacity range of 5.0 - 5.2 million sqm due to a surge in demand from Saudi Arabia and other markets.

Continue upgrading UAE plants to produce more profitable

Growth/ Value

Differentiate ourselves from competitors through better product management

Anti-dumping duty on importing tiles from India and china effective 6th July 2021 will reflect positively on the demand for our products.





products

Improved performance in Saudi Arabia

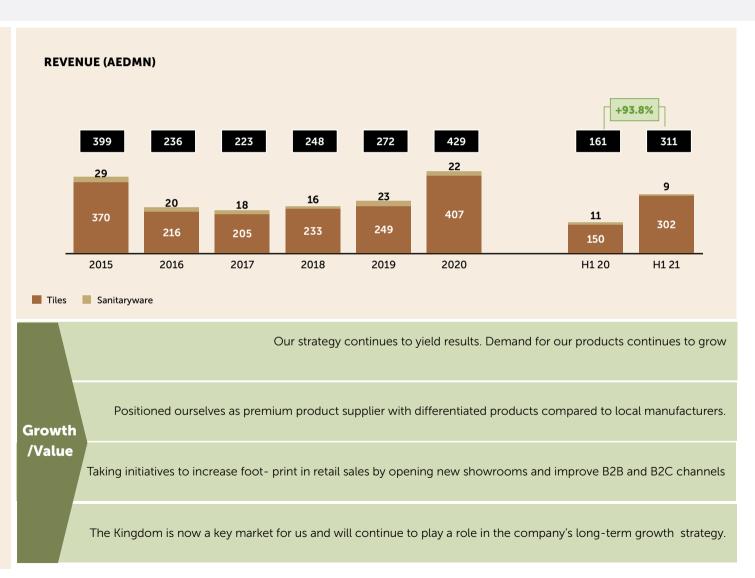
MANAGEMENT COMMENTS

Revenue increased by 93.8% year on year to AED 311m in H1 2021.

The major contributor to sales growth came from our wholesale and retail business. The retail sales grew by 45% year on year with the introduction of differentiated tile sizes.

Saudi Arabia has amended its import rules from GCC countries by imposing 12% tax and duty effective from 1 July 2021. We are working to comply with the requirements.

Two new showrooms in Riyadh are in progress which will open in the second half of 2021.



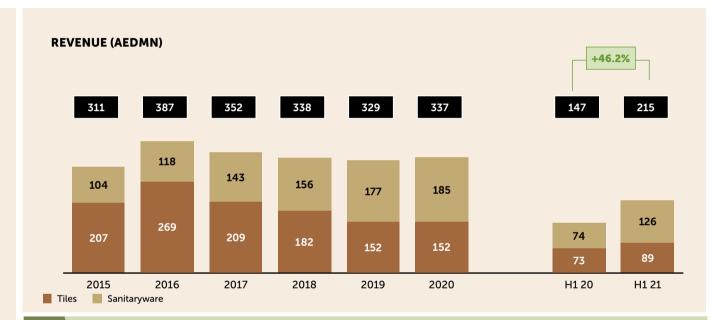


Improved performance in Europe

MANAGEMENT COMMENTS

Business has surpassed pre-pandemic levels of operation. In the first half 2021 revenue increased by 20.4% to AED 215 million compared to the first half of 2019. Revenue increased by 46.2% year on year in H1 2021.

Our strategy to turn around Europe entities is working well, as operations are yielding positive results during the year in spite of increased freight costs.



Taking initiatives to build on the current strength of relationship and increase in customer base in Central Europe & UK

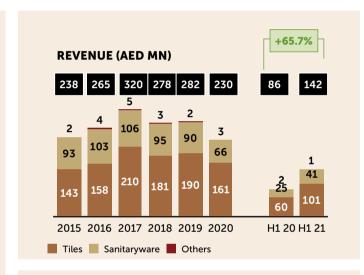
Differentiate ourselves from competitors through better product management.

Rationalization of costs structure has improved bottom line.

Value and Growth in Bangladesh operations

MANAGEMENT COMMENTS

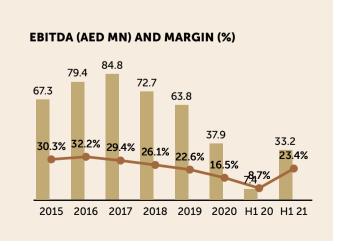
Revenue in H1 2021 increased by 65.7% YoY. Plants are currently operating at full capacity post COVID-19 lockdowns.





BANGLADESH							
68% Ownership	~\$235M Market Cap (Listed in DSE).	29.3% of RAKC Market Cap while revenue contribution is 9.2%					
Strengthening the dealers network and improve B2B sales through corporates	Improve Brand visibility by opening showrooms	27.2 _x P/E Multiple					







Performance rebound from Indian operations

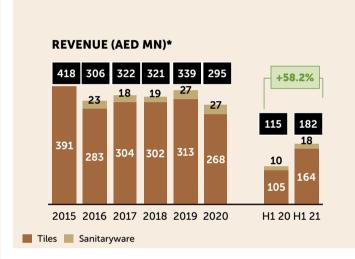
MANAGEMENT COMMENTS

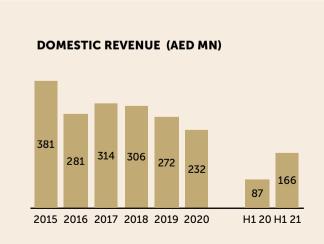
Positive start for the real estate sector in 2021 led to an increase in demand for our products.

Revenue in first half of 2021 increased by 58.2% year on year, to AED 182m, and higher by 13.8% compared to the first half of 2019, and thereby surpassing the prepandemic levels.

Our Indian operations continue to post positive results since the last three quarters.

We are fully utilising the capacity in Morbi plants in Gujarat.











Tableware performance trend

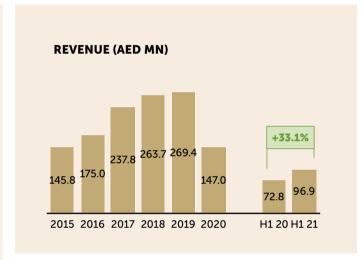
MANAGEMENT COMMENTS

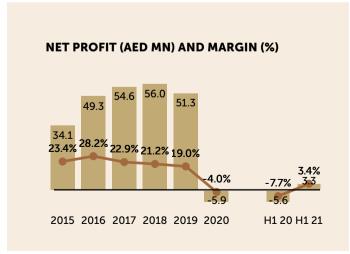
Tableware business has shown positive performance during the second quarter of 2021 and production has been optimised to match increased demand.

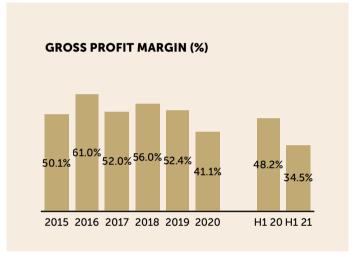
Tableware revenue in the second quarter, of 2021, increased by 35.9% quarter on quarter, and 33.1% year on year to reach AED 96.9m.

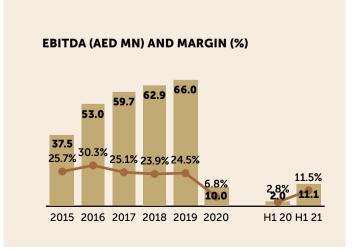
Strategic focus on developing market share with the launch of stoneware, bone china and anti-bacterial products with existing ranges will turn to a one stop manufacturer for all Porcelain variants available in the market

Venturing into online sales in Europe and UAE.











Balance sheet evolution

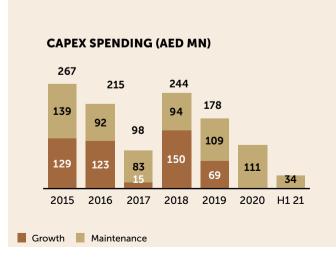
MANAGEMENT COMMENTS

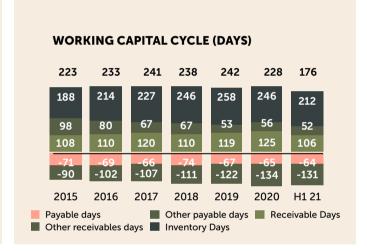
Inventory days decreased from 228 days to 212 days due to increased LTM revenue and Trade receivable days also decreased from 125 days in 2020 to 106 days in H1 2021.

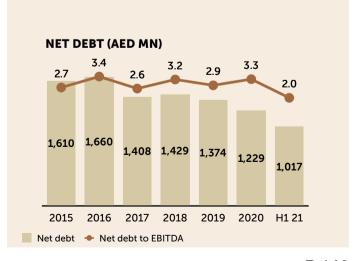
Overall working capital days are decreased from 228 days to an all-time low at 176 days. In absolute terms overall working capital decreased from AED 1.37 billion to 1.28bn.

Capex for H1 2021 is at AED 33.9 million, compared to AED 52.3 million in the last year. CAPEX for 2021 is expected to be in the range of AED 150-175 million.











Appendix



Tiles revenues by end market

	HALF YEARLY COMPARISON					
	H1 19	H1 20	H2 20	H1 21	Growth %	
Amount in AED M	Amount	Amount	Amount	Amount	Vs H1 19	YoY
United Arab Emirates	293.2	231.1	250.1	238.1	(18.8%)	3.0%
Kingdom of Saudi Arabia	112.6	150.2	256.6	301.9	168.1%	101.0%
Middle East (Ex. UAE and KSA)	37.9	35.7	37.8	46.5	22.6%	30.1%
India	132.6	80.0	142.2	152.8	15.3%	91.1%
Europe	85.5	72.8	79.4	89.4	4.5%	22.7%
Bangladesh	83.4	59.6	101.6	100.4	20.4%	68.4%
Africa	38.1	23.3	31.7	35.5	(6.9%)	52.6%
Rest of the world	40.1	29.5	27.9	28.3	(29.3%)	(4.1%)
Total	823.4	682.2	927.2	992.9	20.6%	45.5%

Sanitaryware revenues by end market

	HALF YEARLY COMPARISON					
	H1 19	H1 20	H2 20	H1 21	Growth %	
Amount in AED M	Amount	Amount	Amount	Amount	Vs H1 19	YoY
United Arab Emirates	78.1	66.8	66.5	68.4	(12.4%)	2.4%
Kingdom of Saudi Arabia	11.8	10.5	11.9	9.5	(19.7%)	(9.8%)
Middle East (Ex. UAE and KSA)	4.4	4.9	8.7	7.6	71.8%	54.2%
India	9.5	6.6	13.0	14.0	47.6%	111.2%
Europe	85.9	74.2	111.1	125.5	46.1%	69.1%
Bangladesh	43.6	24.6	41.3	40.7	(6.8%)	65.3%
Africa	7.5	3.2	5.3	6.0	(20.4%)	87.2%
Rest of the world	7.7	4.6	8.8	6.3	(18.4%)	37.1%
Total	248.6	195.4	266.8	277.8	11.8%	42.2%

EBITDA working

	HALF YEARLY COMPARISON		
	H1 2019	H1 2020	H1 2021
Amount in AED M	Amount	Amount	Amount
Net profit/(loss) after tax	110.3	10.5	157.6
Tax	5.4	1.6	7.8
Interest- net	37.3	34.4	29.2
Depreciation & amortisations	86.5	88.5	83.8
Depreciation on hyper inflated assets	0.0	0.0	0.7
Gain on sale of China assets	0.0	0.0	(50.1)
Write-off of excess lease rent recognized in earlier year	0.0	0.0	27.2
Loss /(gain)on sale of assets and CWIP write-off	0.3	0.7	(0.2)
EBITDA	239.7	135.7	256.0

Like for Like net profit working

	HALF YEARLY COMPARISON		
	H1 2019 H1 2020		H1 2021
Amount in AED M	Amount	Amount	Amount
Net profit /(loss) after tax	110.3	10.5	157.6
Add: Impairment on trade receivables	(19.8)	12.1	10.4
Add: Hyper-inflation impact	0.0	0.0	1.7
Gain on sale of China assets	0.0	0.0	(50.1)
Write-off of excess lease rent recognized in earlier year	0.0	0.0	27.2
Like for Like Net profit	90.4	22.6	146.7

RAK

